

ServiceGram

[NAME] — A TCM — GOVERNMENT and accounts not currently receiving \$4.99

[ADDRESS]

[SUITE]

[CITY], [STATE] [ZIP]-[PLUS4]

IMPORTANT INFORMATION:

FEE INCREASE AND RATE PLAN DISCONTINUATION NOTICE

Dear [NAME],

PLEASE CAREFULLY REVIEW THESE TWO IMPORTANT CHANGES TO YOUR ACCOUNT.

We recently informed you that by February 2008, AT&T® will discontinue TDMA/analog wireless service. In connection with this, beginning with your September invoice, **there will be a network charge of \$9.99 per month for each TDMA/analog wireless number on your account.**

Some of the current TDMA wireless rate plans on your account are being discontinued beginning August 15, 2007, so we can further channel our resources toward improvements to AT&T's GSM network. **The TDMA wireless rate plans for the following Corporate Responsibility Users' (CRUs) wireless numbers will be discontinued on August 15, 2007:**

Min1	Min3	Min5	Min7
Min2	Min4	Min6	Min8

We will automatically move each of these CRUs' wireless numbers to the TDMA Non-Promotional Plan described in this letter unless they are migrated to a GSM AT&T Nation® rate plan by August 15, 2007.

If you upgrade to a GSM rate plan before August 15, you are eligible to receive a free featured handset for each upgraded line. AT&T Nation rate plans start at \$29.99 per month and offer all the advantages of the GSM network. **If you do not upgrade these wireless numbers before August 15, they will be placed on the TDMA Non-Promotional Plan.**

TDMA Non-Promotional Plan Details:

- \$24.99 Monthly Service Charge
- \$9.99 network charge for TDMA/analog wireless numbers currently applied to your account
- 200 included monthly Anytime Minutes
- \$0.45 additional airtime per peak/off-peak minute
- \$0.69 additional roaming charge per minute

Note: This plan change will be reflected as early as your September invoice. Current promotions may not apply. Other monthly charges apply. See below.

WE URGE YOU TO CALL TODAY: Upgrade your TDMA service to the GSM network by calling 1-xxx-xxx-xxxx today (Monday-Friday 9:00am-8:30pm, Saturday 9:00am-5:00pm, ET), and choose a FREE featured handset for each line.

We apologize for any inconvenience. We value you as a customer and look forward to providing you with enhanced wireless service.

Sincerely,



John Ventura
Director, Business Marketing

* AT&T also imposes monthly a Regulatory Cost Recovery Charge of up to \$1.25 to help defray costs incurred in complying with State and Federal telecom regulation; State and Federal Universal Service charges; and surcharges for customer-based and revenue-based state and local assessments on AT&T. These are not taxes or government-required charges.

The new



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